



// Quality and environmental policy



// Customer orientation

- ✓ Our customers are at the focus of our thinking and actions, and our goal is to fulfil their high standard of quality.
- ✓ Every employee contributes to fulfilling the customer requirements within the individual sphere of work and activity.
- ✓ Our product development is committed to an eco-friendly design and raw materials.



// Continued development

- ✓ Quality, service, technologies, processes, environmental protection, and health and safety at the workplace are continuously being improved and optimised.
- ✓ Our demanding goals and the effects of our activities are assessed at regular intervals in order to derive new measures.
- ✓ Improving our performance and reducing our environmental impact is our aim, which we achieve by means of continuous improvement processes (CIP) and by involving all employees in their respective areas of activity.



// Quality

- ✓ Every employee commits himself personally to our defined quality and environmental requirements.
- ✓ We strive to achieve the best possible quality while complying with all applicable environmental and health standards.
- ✓ We meet all relevant legal obligations and customer requirements.



// Environmental protection

- ✓ Environmental protection affects all employees and functions of our company, as well as the entire product life cycle from the supplier through product utilisation to disposal.
- ✓ In the spirit of a comprehensive sustainability, we strive to provide only high-quality products and services to our customers while minimising environmental impact in the best possible manner.
- ✓ We publish all information that is necessary to understand our environmental performance.
- ✓ Our environmental management system, which conforms to ISO 14001, helps us to implement our environmental policy. The system supports the continuous improvement of our environmental performance and sustainably ensures the success of the company.



// Leadership

- ✓ We are aware of our responsibility to our fellow human beings and the environment.
- ✓ We create an environment that promotes teamwork, creativity and innovation.
- ✓ The encouragement of quality, safety and environmental awareness is an ongoing responsibility of our managerial staff.
- ✓ Our managerial staff is committed to exemplary behaviour, open sharing of information with all employees, and promotion of quality and environmental awareness.